

Change of contact details – Personal Customers

Use this form to change your personal contact details with AMP Bank.

This form is for changes to contact details on AMP Bank accounts in personal names only, with up to two account holders. Both account holders must sign the form for address changes. The relevant account holder(s) must sign the form for changes to that account holder(s)'s personal contact numbers and/or email address. For changes to contact details on accounts with three or more account holders or on non-personal accounts, please submit your changes in writing. Requests for changes to non-personal accounts must be signed in terms of the account's signing authority.

Please print in CAPITAL LETTERS and place a cross in any applicable boxes.

1. Applicant details

Provide at least one of your AMP Bank account numbers

Account number

Account holder 1

Title

Last name

First name(s)

Middle name(s)

Date of birth

Account holder 2

Title

Last name

First name(s)

Middle name(s)

Date of birth

2. Change contact number(s) and/or email address(es) to:

Account holder 1

Home phone number

Work phone number

Australian mobile
phone number

Fax number

Change email address to:

Account holder 2

Home phone number

Work phone number

Australian mobile
phone number

Fax number

Change email address to:

3. Change address(es) to:

Please note:

Deposit account holders: Account correspondence is addressed to all account holders and mailed to only one address. Please nominate the postal address for correspondence.

Joint Home Loan account holders: Borrowers who have consented to receiving notices, including bank statements, cannot change their postal address using this form. All borrowers must consent to the change of address for the receipt of notices, including bank statements by completing a new **Consent for Joint Customers at same address** form, available at amp.com.au/homeloans or by calling 13 30 30.

3. Change address(es) to: (continued)

Account holder 1

Change correspondence/postal address

Deposit account holders only: Nominate one address by selecting the applicable box

Account holder 1

Address

Suburb

State

Postcode

Country of residence If Other, please specify

Australia Other

Change residential address (must not be a PO Box)

Account holder 1

Address

Suburb

State

Postcode

Country of residence If Other, please specify

Australia Other

Account holder 2

Account holder 2

Address

Suburb

State

Postcode

Country of residence If Other, please specify

Australia Other

Account holder 2

Address

Suburb

State

Postcode

Country of residence If Other, please specify

Australia Other

4. Privacy Collection Statement

Privacy Collection Notice

AMP Bank collects personal information from the account holders named in this form. This personal information will be used to process the change of your contact details held by AMP Bank.

We are required or authorised to collect this personal information under various laws including those relating to taxation and Anti-Money Laundering and Counter-Terrorism Financing Laws.

If we are unable to collect your personal information, we may be unable to process the change to your contact details. Alternatively, you can contact our contact centre or send a secure message via My AMP to change your contact details.

We will only share your personal information:

- with other members of the AMP Group and external service providers that we need to deal with for the purposes described above
- as required by law or regulations with courts, tribunals or government agencies
- with persons or third parties authorised by you (including others named in this application), or if required or permitted by law.

We may also disclose your name, residential address and/or date of birth to a credit reporting body (CRB) for the purposes of requesting the CRB to provide an assessment whether this personal information matches (in whole or in part) the personal information held by them. The CRB may prepare an assessment using this personal information, comparing this personal information with the personal information the CRB has on you and other individuals. The CRB may provide this assessment to us. If you don't consent to this, we may have to use other reasonable means of verifying your identity or decline to proceed.

Some external service providers we need to deal with can be located or host information outside Australia. A list of countries where these providers may be located can be obtained via the AMP Privacy Policy. We take all reasonable steps to ensure that any information shared with external service providers is secured to protect your information.

Marketing and other purposes

In addition to the purposes stated above we may use your personal information for marketing and research purposes. To opt out of direct marketing from AMP Bank, to obtain further information about how AMP handles your personal information or to request access to the personal information AMP holds about you, call 13 30 30 or write to: AMP Bank, Locked Bag 5059, PARRAMATTA NSW 2124 or email info@ampbanking.com.au.

Personal information is treated in accordance with the AMP Privacy Policy, which sets out how to access or update your personal information or make a privacy-related complaint. You can view our Privacy Policy online at amp.com.au/privacy or contact us on 13 30 30 for a copy.

5. Signature(s) of account holder(s)

Signature of account holder 1

X

Date

D D M M Y Y Y Y

Signature of account holder 2

X

Date

D D M M Y Y Y Y

Where to send this form

Mail (no stamp required) this completed form to:

AMP Bank
Reply Paid 79702
PARRAMATTA NSW 2124