



Setting your password / expired passwords

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To reset your password please access the Applications Portal Page at https://apps.firstms.com and click the Forgot / Change password button

S FMS Applications	
٤	username/email
Ð	your password
	Forgot / Change password?
	LOG IN >

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Type your email address and click the **Send Email** button. You will be sent an email to reset your password

• • FMS	S FMS Applications			
Reset your password	WE'VE JUST SENT YOU AN EMAIL TO RESET YOUR PASSWORD.			
Please enter your email address. We will send you an email to reset your password.	L username/email			
I vours@example.com	🗄 your password			
	Forgot / Change password?			
SEND EMAIL >	LOG IN >			



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Upon the receipt of the **Password Reset** email, please confirm the password change request by clicking on the **Click Here** button

Password Reset 🔉 🖿			ē	Ø
First Mortgage Services <auth@au.firstms.com> to me +</auth@au.firstms.com>	12:18 PM (4 minutes ago)	☆	*	:
S FMS				
Password Change Reque	est			
You have submitted a password change request				
If it wasn't you please disregard this email and make sure you can still lo was you, then confirm the password change <u>click</u> .	igin to your account. If it here.			
First Mortgage Services Pty Ltd				
lif you did not make this request, please contact us b	979			

You will be prompted to change your password

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To comply with the password policy, your password must contain at least 10 characters in length and **at least 3 of the following 4 types of characters:** uppercase, lowercase, special characters and a number (e.g. November1)

At le Cont type Lowe Uppe Num Spec	ast 10 characters in length tain at least 3 of the following 4 s of characters: er case letters (a-z) er case letters (A-Z) ubers (i.e. 0-9) cial characters (e.g. !@#\$%^&*)
æ	
Ð	confirm your new password
	$\overline{\bigcirc}$



Logging in to the Applications Portal

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Please access the Applications Portal at **https://apps.firstms.com** and type in your email address as your username and your password



2

The Applications Portal page will be displayed and you will be able to access **docuPREP** and **MyPortView**

