

18 November 2022

Newsletter

For distributor use only

Product typeChangesHome loan variable ratesNoHome loan fixed ratesNo

Product typeChangesEveryday & savings account ratesNoTerm Deposit ratesYes



- Term Deposit rate change
- KYC customer communications update
- AMP Bank credit webinar

- Refinance cashback offer
- Manage your subscription
- Useful links

Please do not reply to this email.

For more information on any of our updates, please contact your **Business Development Manager**.

Term Deposit rate changes

Effective Monday, 21 November 2022

- 3 Month Term Deposit¹ 3.00% pa
- 5 Month Term Deposit 3.60% pa
- 6 Month Term Deposit¹ 3.85% pa
- 7 Month Term Deposit 3.60% pa
- 18 Month Term Deposit 3.90% pa

Please refer to the current Interest Rate Bulletin for a full list of our interest rates.

1 This rate is applicable to applications received from Intermediaries only.

Know Your Customer (KYC) - customer communications update

'Know Your Customer' or 'KYC' is a necessary part of our risk mitigation program and a requirement under the Anti-Money Laundering and Counter-Terrorism Financing Act 2006.

As part of our KYC refresh program, we're now starting our outreach to non-individual customers ie, entities such as companies, trusts, partnerships etc.

Initially, we're contacting customers that are government bodies/organisations. These customers must complete a Know Your Customer form and post it to AMP Bank with documents to confirm the entity's details and original acceptable certified identification documents for certain account parties specified in the form. Customers must complete KYC refresh within the specified timeframes, or restrictions may be placed on their account(s).

Since June 2022, we have had a good response to our individual customer outreach, and we will continue to contact non-individual customers in 2023.

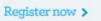
See <u>amp.com.au/bank-entity-identification</u> to learn more.



Register now for our **final credit webinar**² of the year, where you'll have the opportunity to hear more about how AMP Bank is creating a simpler, tech-enabled and efficient experience for brokers, advisers and customers.

The webinar will be hosted on **Tuesday 29 November**, starting at 2pm and ending at 3pm, Sydney time.

You'll get to hear from a panel of AMP Bank specialists on a range of topics across distribution, lending and credit risk including guest speaker Darren Little, Chief Executive Officer of <u>Smartmove</u> who will talk about his experience working with AMP Bank, including our unique Master Limit feature and how your customers can benefit. And you'll be able to take part in a live Q&A session.



We hope you can join us!

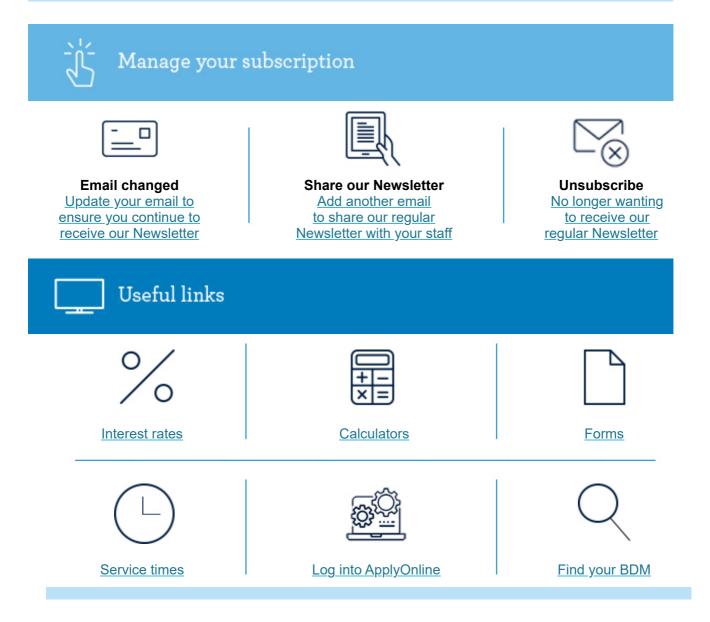


Great news! We've extended our cashback offer of up to \$5k for refinancing. To be eligible for this special offer, your customers now have until 31 December to apply and until 31 March 2023 to settle.

In case you missed it, here's our cashback offer eligibility criteria:

- Customers are eligible to receive a \$2,000 cashback payment if the loan amount is \$250,000 up to \$999,999, or a \$5,000 cashback payment if the loan amount is \$1,000,000 or more.
- New refinance applications only with a portion of the loan on a variable interest rate.
- This offer is available on Professional Package, AMP First, Essential and Basic Home Loan products.
- For single applications with multiple loan purpose/splits, 50% or more of the total loan amount must be classified as refinance.
- Offer available for both owner occupier and residential investment loans.
- Credit criteria, fees and charges apply. Terms and conditions apply and are available at amp.com.au/bankterms or by calling 13 30 30.*

For more information re information about this limited time offer, click through to our <u>'special offers'</u> <u>section</u> or speak to your <u>Business Development Manager</u>.



What you need to know

1 The comparison rate is calculated for a secured loan on a loan amount of \$150,000 over a 25-year term. **WARNING**: This comparison rate is true only for the examples given and may not include all fees and charges. Different terms, fees or other loan amounts might result in a different comparison rate. Comparison rates for fixed interest only loans are based on an initial interest only period equal to the nominated fixed period and the remaining period (to 25 years) principal and interest at the equivalent product variable rate. Costs such redraw fees or early repayment fees, and cost savings such as fee waivers, are not included in the comparison rate but may influence the cost of the loan.

2 This webinar does not contain any financial or legal advice or make any recommendations about a financial product or

service. You should consider obtaining independent advice before making any financial decisions. This webinar and the words that accompany it, represent the personal views and opinions of the individuals only and does not necessarily reflect the views of AMP Bank. Any information in this webinar that is sourced from a third party is considered reliable, however AMP Bank and the individuals presenting, do not guarantee that it is accurate or complete. You should not rely upon it. The credit provider is AMP Bank Limited ABN 15 081 596 009, AFSL and Australian Credit Licence 234517. Approval is subject to AMP Bank guidelines. Information including interest rates is correct as at 18 November 2022 and is subject to change without notice.

*Terms and conditions apply and are available at <u>amp.com.au/bankterms</u> or by calling 13 30 30. Fees and charges are payable.

A target market determination for this product is available at www.amp.com.au/bank/TMD.

Tax consequences may arise from these promotions for investors and customers should seek independent advice on any taxation matters. This information is provided by AMP Bank Limited. Read our Financial Services Guide available at <u>amp.com.au/fsg</u> for information about our services, including the fees and other benefits that AMP companies and their representatives may receive in relation to products and services provided to you.