



Distributor Newsletter

Product type	Changes	Product type	Changes
Home loan variable rates	⊗	Everyday & savings account rates	⊗
Home loan fixed rates	⊗	Term Deposit rates	✓

In this issue

- Refinance with FASTRefi
- Money Magazine term deposit award
- Term Deposit rate changes
- Contact Centre availability
- Useful links



For more information on any of our updates, please contact your BDM
Please do not reply to this email.

Refinancing just got even **quicker**

FASTRefi® with AMP Bank



FASTRefi® allows a refinance to occur quickly after loan documents have been signed without the title of the property being transferred from the outgoing lender. It was launched as part of our ongoing commitment to improve the experience for you and your customers and uplift efficiency.

If you haven't already, you can start taking advantage of FASTRefi® service with your customers via [ApplyOnline](#) today. You'll notice a new FASTRefi® section with a check box below when submitting new loans.

FASTRefi

Do the applicant(s) wish to take advantage of the FASTRefi service?

☒ Yes ☐ No

Your customers will benefit by:

- Receiving their new loan and rate within days of returning signed loan documents.
- Greater certainty on agreed settlement dates.
- Enjoying a more seamless refinancing experience overall.

Visit our [FASTRefi®](#) page for additional information, helpful links, tips, and tricks.



We're proud to announce that AMP Bank has taken out the Best Value Long Term Deposit – Regular Banks at Money Magazine's Best of the Best 2024 awards for the third year in a row.

With almost 300,000 readers, Money Magazine is Australia's highest selling personal finance publication, and their annual awards are highly coveted.

AMP Bank's award-winning term deposits work harder for your customers' savings, with competitive interest rates, flexible terms and full protection, giving them peace of mind while their money grows.

Term Deposit rate changes

Effective Wednesday, 20 December 2023

Term Deposit rate changes	
Effective Wednesday, 20 December 2023	
6 month Term Deposit ²	5.00% pa
8 month Term Deposit	4.95% pa
9 month Term Deposit ²	4.95% pa
10 month Term Deposit	4.95% pa
11 month Term Deposit	4.95% pa
1 year Term Deposit ²	4.95% pa
13 month Term Deposit	4.95% pa
18 month Term Deposit	4.95% pa
2 year Term Deposit	4.65% pa
3 year Term Deposit	4.65% pa
4 year Term Deposit	4.65% pa
5 year Term Deposit	4.65% pa

Please refer to the [current Interest Rate Bulletin](#) for a full list of our interest rates.

Contact Centre availability

In the lead up to our office closure our contact centre will also be staffed at decreased volumes.

Below are important times and dates in which the contact centre will be available.

Contact Centre availability (Sydney time)			
Date	Day	Customer	Originator hotline
23 December 2023	Saturday	9am - 5pm	N/A
24 December 2023	Sunday	9am - 5pm	N/A
25 December 2023	Monday	Closed	Closed
26 December 2023	Tuesday	9am – 5pm	Closed
27 December 2023	Wednesday	BAU	9am-6pm
28 December 2023	Thursday	BAU	9am-6pm
29 December 2023	Friday	BAU	9am-6pm
30 December 2023	Saturday	9am - 5pm	N/A
31 December 2023	Sunday	9am - 5pm	N/A
1 January 2024	Monday	Closed	Closed
2 January 2024	Tuesday	BAU	BAU



Useful links



Interest rates



Service times



ApplyOnline



Change email



Forms



Calculators



Find a BDM



Subscribe



Unsubscribe

What you need to know

The credit provider is AMP Bank Limited ABN 15 081 596 009, AFSL and Australian Credit Licence 234517. Approval is subject to AMP Bank guidelines. Information including interest rates is correct as at 19 December 2023 and is subject to change without notice. Terms and conditions apply and are available at amp.com.au/bankterms or by calling 13 30 30. Fees and charges are payable. Before making a decision about an AMP Bank product your customers should consider the terms and conditions. Read our Financial Services Guide available at amp.com.au/fsg for information about our services, including the fees and other benefits that AMP companies and their representatives may receive in relation to products and services provided to you.

For Notice Accounts only: Before making a decision about this product your customers should consider the Notice Account PDS available from AMP at amp.com.au/bankterms or on 13 30 30.

1 The comparison rate is calculated for a secured loan on a loan amount of \$150,000 over a 25-year term. **WARNING:** This comparison rate is true only for the examples given and may not include all fees and charges. Different terms, fees or other loan amounts might result in a different comparison rate. Comparison rates for fixed interest only loans are based on an initial interest only period equal to the nominated fixed period and the remaining period (to 25 years) principal and interest at the equivalent product variable rate. Costs such redraw fees or early repayment fees, and cost savings such as fee waivers, are not included in the comparison rate but may influence the cost of the loan.

2 This rate is applicable to applications received from Intermediaries only.

Target market determinations for AMP Bank products are available at www.amp.com.au/bank/TMD.